



Adria Forum 2025

Resilience Redefined How Erste Bank Migrated to New Active-Active Data Centers with Zero Downtime

Aleksandar Stanković Braineering Zoran Gavranić Erste Bank 14.10.2025.





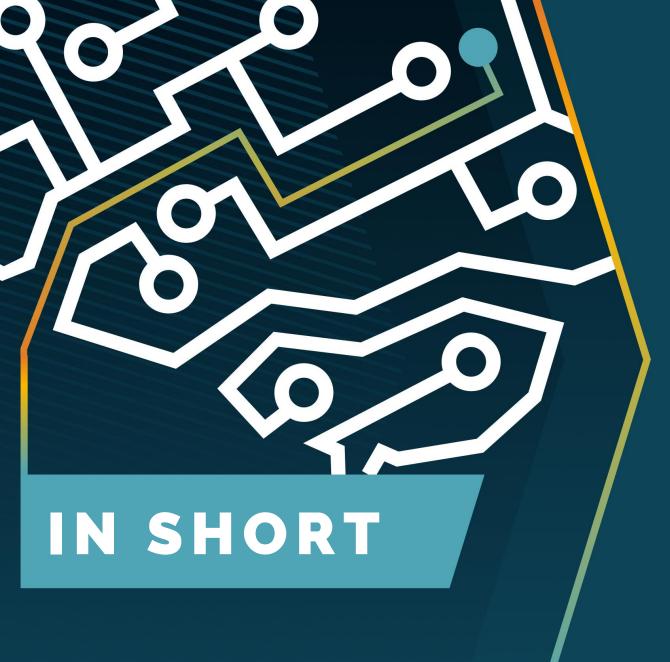
Resilience Redefined

How Erste Bank Migrated to New Active-Active Data Centers with Zero Downtime

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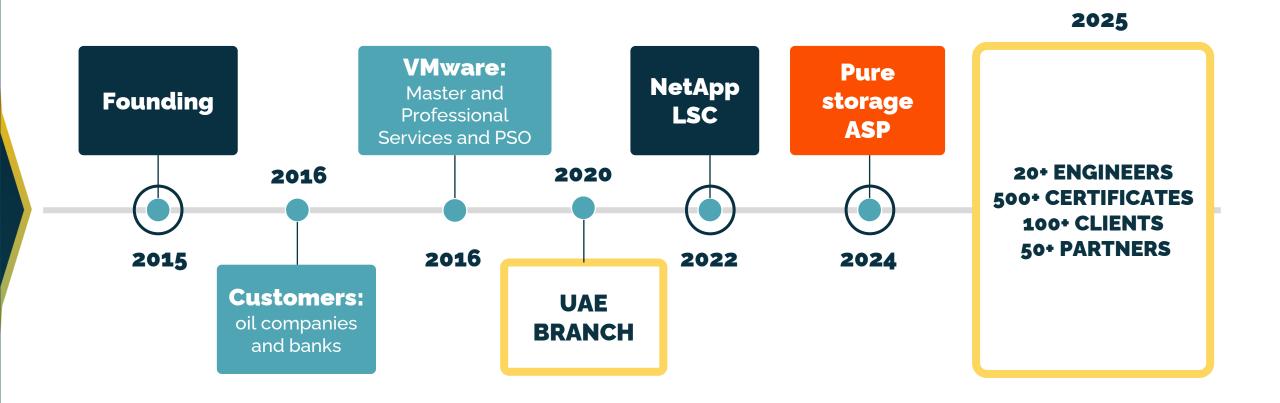




- o **About Braineering IT Solutions** Who we are and what we do
- o **Erste Bank The Starting Point** Initial architecture and business/regulatory challenges
- Our Solution: Metro Stretch Cluster Transitioning to an Active-Active infrastructure
 with Pure & Vmware
- o **Why Pure Storage?** -Simplicity, performance, and true Active-Active capabilities
- Why Commvault? Integrated data protection and regulatory compliance
- o **Customer Experience** Erste Bank's perspective and lessons learned
- Key Takeaways Summary of benefits and strategic impact



Brief History of Braineering





Solution Portfolio



Next Gen. Infrastructures

Software Defined Data Centre Hyper Converged Infrastructures Microservices – Containers HPC/ML/AI

Data Services

Storage Systems Archiving

Business Continuity

Backup and DR Metro Cluster Solutions

Advanced Networking and Security

Next Gen. Firewall Web Application Firewall Microsegmentation Data Centre Networking and SDN

Digital Workspace

Mobility and VDI Cloud Security Zero Trust / Zero Day Security



DevOps

Eliminate or drastically decrease manual steps in provisioning infrastructure. Automation services, based in industry-leading automation platforms, will help your operations, development, testing, and QA teams fit together perfectly.



Public Cloud Provider - MSP

BeCloud® operates on the "as a Service" model, delivering hosted services over the internet for a monthly fee, enabling you to see your IT as an operational expense.



Knowledge transfer

BrainTech ® Smart IT

Consulting

In all areas of the Solution Portfolio offering

IT solutions to excel your business Delivering powerful enterprise IT solutions to your hands

Make your business excel or your ideas come true with knowledge, powerful IT solutions, and creative engineering.



AS-IS Infrastructure in 2022 – The Breaking Point



Critical EoL Milestones:

2022: Production data storage reaching End of Life — no support extension possible

2023: Network switches for Virtual Infrastructure become EoL

2024: Storage switches for Virtual Infrastructure become EoL

Technology Obsolescence:

Existing network switching based on FCoE (Fibre Channel over Ethernet) is deprecated – some other technology must be implemented

Strategic Planning:

Replacements already included in long term budget in next 5 years.

Architecture Dilemma:

Option A: Keep AS-IS architecture and just replace EoL devices

Option B: Redesign infrastructure with modern technology to achieve:

Disaster Avoidance: Zero RTO/RPO with ActiveCluster, automatic failover

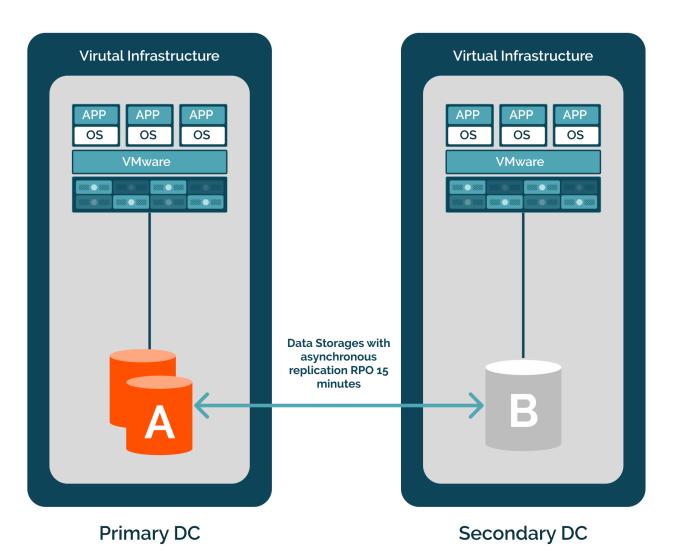
Cloud Readiness: Seamless transition between on-prem and cloud workloads

Secure Data Protection: Rapid recovery in case of cyberattacks



AS-IS Local Virtual Infrastructure in 2022





Two physically separate data centers:

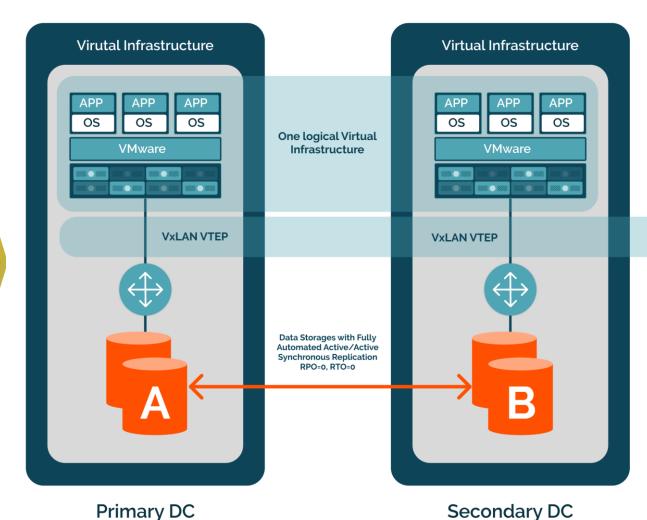
- Asynchronous storage replication between sites
 - RPO (Recovery Point Objective): 15 minutes
 - RTO (Recovery Time Objective): 6 hours (manual effort required)
 - Only **BCA** (mission-critical) solutions are replicated
 - Non-BCA workloads are recovered from backup, taking multiple days
- High risk of data loss during planned migrations or failover events
- Virtual infrastructure is **not cloud- ready** lacks flexibility and scalability

*RPO: Maximum tolerable period of data loss
**RTO: Maximum acceptable downtime duration
***BCA: Business Critical Activity



TO-BE Local Virtual Infrastructure





- Two data centers remain,
 but act as one logical data center
- Synchronous storage replication ensures real-time data availability across both sites



- RPO is 0 because of two online copies of data concept of Disaster avoidance rather than Disaster recovery. Virtual machines will be active in both data centers, and if one data center fails, their replicated copy will be activated automatically.
- In case of a disaster recovery situation, RTO will be o and will be automatic.
- All workloads replicated not just BCA
- No data loss risk during site migration or failure
- Backup solution with full awareness of ActiveCluster topology
- Cloud-ready architecture:
 - VXLAN-based networking enables seamless
 VM communication across DC and cloud
 - No user-visible difference whether workloads run locally or in the cloud

DISASTER AVOIDANCE CONCEPT



Approach to Disaster Avoidance Concept

Active-Active Metro Cluster architecture

- VMware Metro Cluster with Pure Storage ActiveCluster
- Network stretching via VXLAN
- Backup with full awareness of ActiveCluster topology

Purity FA Active Cluster









Multi-Site Active / Active

Zero RPO, Zero RTO, Zero \$€\forall \text{£}, Zero Additional HW





by **Broadcom**

Recognized by Gartner as a leader in virtualization platforms (Magic Quadrant for Virtualization – decommissioned in 2017, because of market maturity)

Virtualization Resilience at the Core:

It delivers integrated high availability at the virtualization layer, enabling true Active-Active vSphere infrastructure across two sites.

Stretch Cluster design:

Shared compute, network, and storage across both data centers Unified resource pool — VMs can live migrate (vMotion) between sites

Automated. Zero-Downtime Failover:

Built-in vSphere HA and DRS provide fully automated site failover—no manual intervention needed, no service disruption.

Seamless Networking:

VXLAN integration ensures uninterrupted VM connectivity between sites and cloud environments.

No downtime during planned migrations or failure scenarios Ideal for mission-critical workloads requiring 24/7 availability









Gartner MQ Leader recognized for both vision and execution.

NVMe-Native Architecture:

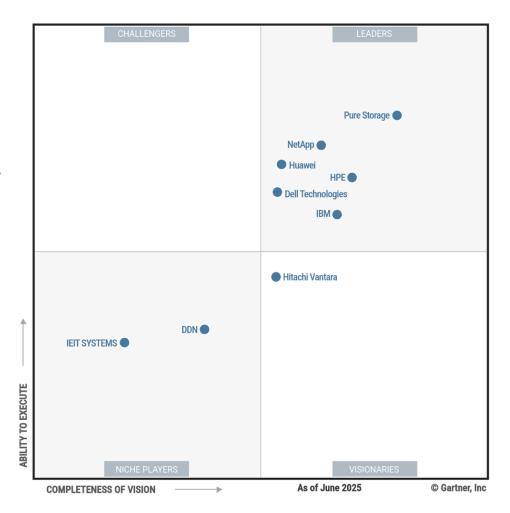
Built exclusively with NVMe (no SATA/SAS legacy)
High performance and ultra-low latency for business-critical workloads

ActiveCluster:

Synchronous replication
Symmetric active-active design
True zero RPO and RTO with automated failover
Simultaneous I/O from both sites

SafeMode Protection:

Immutable snapshots for ransomware recovery
Snapshot retention is enforced even against admin-level deletion







Gartner MQ Leader in Enterprise Backup and Recovery Software Solutions for over a decade

Deep integration with Pure Storage:

Snapshot management and backup via native Pure Storage APIs Full awareness of ActiveCluster topology

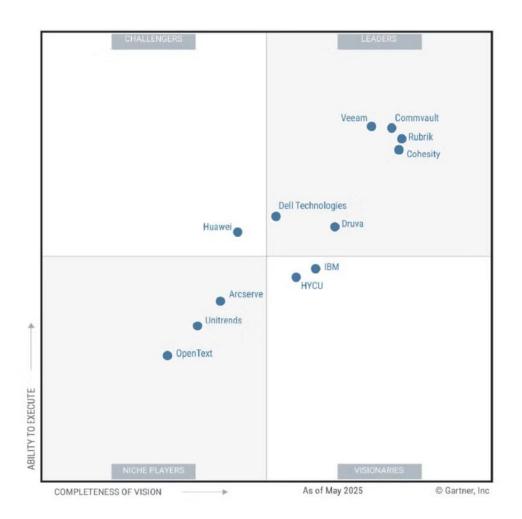
Seamless integration with VMware:

vSphere-native backup & recovery Agentless VM protection Full support for vCenter, vSAN, and vSphere tagging

Centralized policy-driven protection across hybrid environments

Supports ransomware recovery strategies with air-gapped and immutable backup options

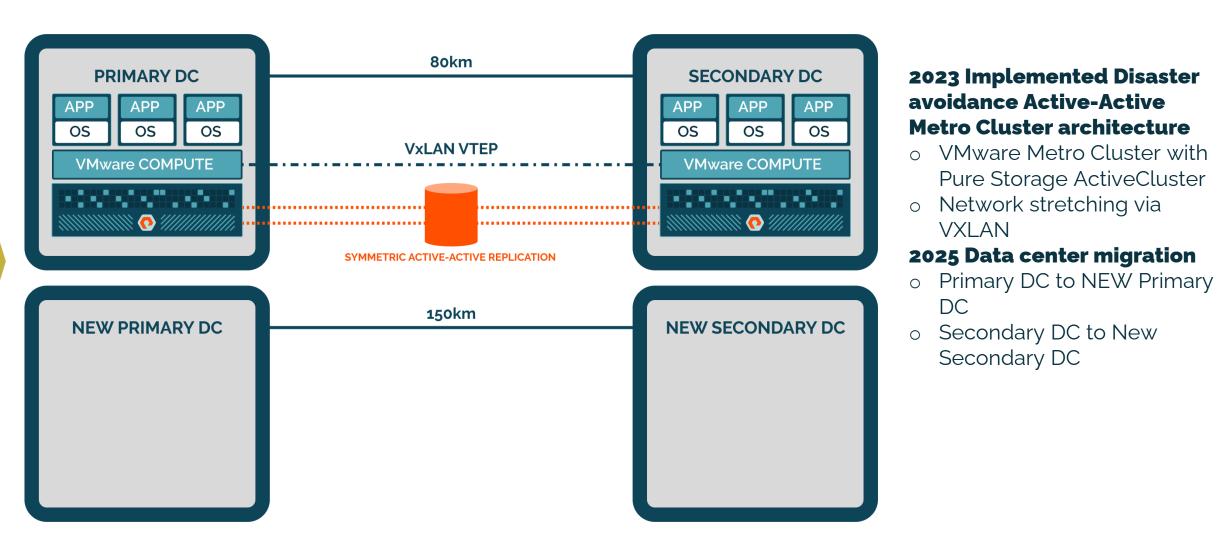
Designed for compliance-driven environments like financial institutions







Migrated to New Active-Active Data Centers with Zero Downtime

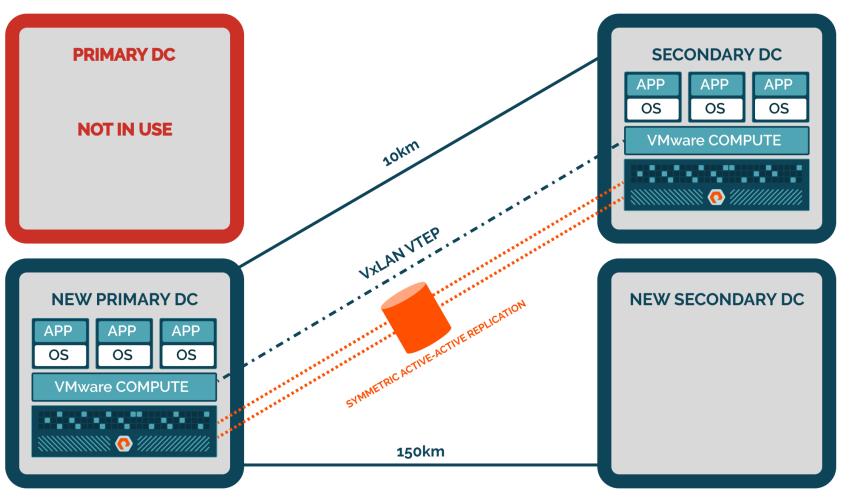








Migrated to New Active-Active Data Centers with Zero Downtime



Migration – Phase 1 (June 2025)
Objective: Decommission the old
Primary DC (Novi Sad) and bring up
the new Primary DC (Belgrade)

Step-by-step process:

- DC Novi Sad to the existing Secondary DC in Belgrade
- Operate for two weeks from Secondary DC Belgrade without interruption
- Physically relocate equipment to the new Primary DC Belgrade (lift and shift)
- Decommission the Novi Sad data center

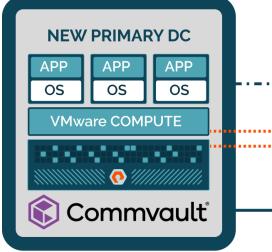


How

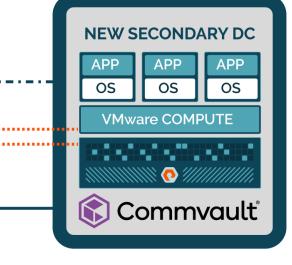


Migrated to New Active-Active Data Centers with Zero Downtime









VxLAN VTEP

SYMMETRIC ACTIVE-ACTIVE REPLICATION

150km

Migration - Phase 2 (July 2025) Objective: Decommission the old Secondary DC (Belgrade) and bring up the new Secondary DC (Kragujevac) Step-by-step process (same as phase 1):

- Migrate all VMs from the Secondary
 DC Belgrade to the NEW Primary DC
 Belgrade
- Operate for one week from NEW Primary DC Belgrade without interruption
- Physically relocate equipment to the new Secondary DC Kragujevac (shift and lift)
- Decommission the old Secondary DC Belgrade
- Change legacy backup solution with full awareness of ActiveCluster topology





Experience – In Their Words?



Zoran Gavranić ② · 1st Head of IT Infrastructure at Erste Banka Srbija 2mo · Edited · ⑤

Hey darling, what should we do this weekend?

Well... how about migrating our local primary data center from Novi Sad to the new data center in Belgrade?

Joke aside, after months of detailed planning, careful preparation, equipment installation, and thorough testing, we've successfully completed the migration of our primary data center to its new location. Before the physical move, we activated all services from the primary site at the disaster recovery (DR) location. For two full weeks, everything ran smoothly — with zero impact on functionality or performance — ensuring seamless continuity and reducing risk during the migration.

This project is a key part of our broader data center consolidation strategy. With one more migration ahead, we're moving steadily toward completing a major infrastructure milestone.

Big thanks to our amazing internal team for their professionalism, commitment, and teamwork — and a special shout-out to our invaluable partners: Saga Beograd, Braineering IT Solutions, and Mainstream. Your expertise and support made all the difference. We truly couldn't have done this without you!

#DataCenterMigration #ITInfrastructure #DisasterRecovery #DigitalTrar



Since relocating a data center is so much fun, we thought — why not do it again? And what better way to spend a few days than in lovely Kragujevac, right?

After successfully relocating our primary data center a few weeks ago, we've now completed the migration of our Disaster Recovery (DR) site as well. This marks the final step in our physical data center consolidation initiative.

In less than a year, together with our fantastic vendors (Saga

Beograd, Braineering IT Solutions, Mainstream), we've managed to relocate three data centers — a complex and demanding project that required precision, dedication, and great teamwork.

While I usually avoid singling anyone out — this time I have to make an exception. A huge shoutout to **Aleksandar Novakovic**, whose commitment and effort were instrumental in making sure this challenging task was executed flawlessly.

Massive thanks to everyone involved — it's been a great team effort from start to finish! $\stackrel{\frown}{}$

#datacenter #migration #DR #infrastructure #teamwork #ITtransformation #pr



Key Takeaways

With the right **disaster avoidance architecture**, downtime is no longer a risk — it's an avoidable event.

Choosing the right **technology stack** and trusted **vendors** makes even complex data center migrations seamless.

You can **migrate**, **relocate**, **and decommission** data centers without disrupting business operations.

Active-Active infrastructure delivers continuous availability, not just recovery. Regulatory compliance, cyber resilience, and cloud readiness can all be achieved in parallel.

Resilience Redefined – Create your path to Disaster Avoidance with us.



Thank you!

Check out more about our services: https://braineering.com/services

Contact us:

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